

Sunday 24th January

9AM	Kicking off in Killarney			
AM	Opening Ronan Perceval, CEO, Phorest			
	The Rules for Amazement Jon Petz			
	The Empowered Workforce: Unlocking the tools, systems and mindset behind the highest performing teams Phorest			
	Break			
	Workshop 1 Staffing & Hiring with Chrissy Alger	Workshop 2 Salon, Spa & Clinic Profitability with Michelle Tanner	Workshop 3 The Wellness Advantage: The Personal Energy Habits For Thriving Teams with Joe O'Connor	Workshop 4 Leadership across generations
PM	Lunch			
PM	Keynote Session Speaker to be announced			
	Success Stories from the Salon Floor: Retail Edition Phorest			
	Break			
	Beyond the Booking: The Future of Connected Communications Phorest			
18:30	Coaches depart for Town Takeover!			



Please note, the agenda is subject to change